



Port Hope & District Chamber of Commerce
19th Annual Business Excellence Awards
Saturday April 9, 2016
Celebrating the Best of Port Hope Business in 2015

Winner profiles

Excellence in Start Up / New Business

Tails Up Pet Food is an independent pet food store which allows them to seek better and healthier options for the pets in our community. Dennis and his staff work with their customers to ensure a pet's best care. They have even helped solve pet's dietary issues. Excellent customer service, including home delivery for seniors, and their charitable involvement help Tails Up Pet Food stand out. Supporting the Northumberland Humane society, the Port Hope Dog Park, Community Care and many more organizations since they opened in May 2015 has helped them develop a loyal customer base and strong presence in the community.

Excellence in Business Growth

In 2015 Port Hope Health Centre, formerly Port Hope Chiropractic Health Centre, invested in a new 10,000 square foot facility that has increased their capacity to serve patients. In 2015 they increased to 21 full time and 2 part time employees and they anticipate adding 4 more by the end of 2016. Port Hope Health Centre are the first business to develop in the Port Hope Business Park. In 2015 they donated 4% of their revenue to local organizations including Port Hope Soccer, Hockey, GRCA, Rotary and the Shelter of Hope to name just a few.

Excellence in Small Business

Dreamer's Café has been part of downtown Port Hope's landscape for almost 15 years and offers a warm and pleasant atmosphere. Their prime location on the corner of Walton and Queen Streets make the effort is put into decorating the exterior of the restaurant so important. Owner Roger Bernard works tirelessly to promote Port Hope and regularly donates to local events. Dreamers Café is a big supporter of the community donating, as of 2015, over \$10,000 to local charities, including The Canadian Fire Fighters Museum, Port Hope House Tour and the Capitol Christmas. Dreamers event sent their famous Crazy Cookies to Canadian troops in Afghanistan. Dreamer's has received letters of appreciation from many customers – including Prime Minister Justin Trudeau and was awarded a Trip Advisor certificate of excellence in 2015.

Excellence in Local Economic Impact

2015 was a busy year for the Port Hope Farmer's Market and they continued to attract day trippers to downtown Port Hope. Customers, people observing a 100 mile diet and professional chefs travelled to the market from Toronto, Pickering and Durham. In addition their Christmas Market and Arts Festival help draw new customers for local artisans. Local farmers and artisans who sell at the market spend their earned dollars locally. The Port Hope Farmers Market supports local community services and artistic talent by giving them space in the market. The Port Hope Farmer's Market regularly engage in and support community events like Canada Day, Mothers' & Fathers' Day and so much more.

Excellence in Sustainable / Environmental

Cpk Interior Products is one of the largest employers in our community. Each year Cpk establish reduction targets in the areas of waste, water and energy use. In 2015 Cpk generated 12% less waste per vehicle they made and used 20% less water per vehicle. All Cpk's machines have auto sensors for lights and fans to ensure zero energy usage when not in use. With the help of their employees Cpk are also very proud of their recycling diversion rate managing to divert 95% of their waste from landfill and they are working toward a goal of 100% diversion in 2016.

Excellence in Entrepreneurial Spirit

Olympus Burger is currently ranked as the #1 restaurant in Port Hope on Trip Advisor, they are also listed in the Top 20 for American style cuisine and the Top 100 overall restaurants in Ontario. Olympus Burger was essential in establishing the Port Hope Diner's Association and they regularly support community events like the Jazz Festival, Cultivate and the Taste of Port Hope. Their fantastic food and outstanding customer service earned Olympus Burger several reader's choice awards in 2015 and a Trip Advisor certificate of excellence.

Excellence in Community Involvement

For the past 40 years the Davis family business has supported countless organizations positively impacting Port Hope and Northumberland County. In just 2015 they hosted fundraising BBQs for Northumberland Hills Hospital and Big Brothers Big Sisters. They also have an in-house charity that provides children with special needs grants for equipment and therapies. They host an Annual Pumpkin drive in October with proceeds benefitting the hospital and they are proud supporters of the local food bank. The staff at Davis Your Independent Grocer also participated in the Great Canadian Shoreline Clean-Up walking the shores of the Ganaraska River picking up litter and debris.

Excellence As a Young Professional

Jacqui, with REMAX Rouge River Realty, was the youngest broker in Northumberland to receive her license and since then has become an Accredited Buyers Representative, a Home Stager and

received a Redesign professional designation. IN 2015 Jacqui also completed her Masters in Real Estate Negotiations (she is only one of 50 Canadian Realtors that hold that designation).

Jacqui is also currently a director for the Northumberland United Way, the Port Hope & District Chamber of Commerce and the Port Hope Young Professionals. For 5 years Jacqui served as a director for the Highland Shore's Children's Aid Society and for 2 years she was the chair of the Northumberland relay for life program helping to raise over \$500,000 for the Canadian Cancer Society.

It is because of Jacqui's dedication to her profession and her community that she has been selected as 2015's winner for Excellence as a Young Professional.

Chamber Award

This year's winner is Woodland Gardens Bed & Breakfast, they were selected for several reasons including their commitment to quality, exceptional customer service and their engagement with our Chamber and the local community.

Woodland Gardens offers a unique complete getaway experience while providing all the comforts of home. They are currently ranked the #1 B&B in Port Hope and regularly support local charities and organizations with gift certificates and timely discount packages.

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